

COMMON QUESTIONS

Are parties at Espaço Kids just for children?

Yes. The parties are only for children aged 3 to 12.

Do children have to wear socks?

Yes, it is mandatory by law to wear socks. For safety reasons, the use of anti slip socks is mandatory.

Do you have parties together, children and adults?

No.

Can adults participate in parties at Espaço Kids?

No. Parties are just for children.

Can children's parents enter the play area?

No. You can only enter the birthday party's parents' play area to take photos.

Can parents of invited children stay in the Espaço Kids?

They can. We have a reception where we have free TV and internet while we wait for your child.

Are parties at Espaço Kids exclusive?

Yes, they are exclusive. During the 2 hour period, we only hold your party, thus avoiding major confusion, with many parties at the same time.

When can we enter the Espaço Kids?

Entries can be made 10 minutes before the party starts.

Does the cake bring the parents?

Yes.

If I choose the Espaço Menu, can I bring a snack for the parents?

No. The snack is only for children.

Can I bring something for parents to eat while they wait for their children?

No. In Espaço Kids, adults can only eat a slice of cake at the end of the party.

Can adults eat at the Espaço Kids?

Yes. You can have a slice of cake at the end of the party.

If I choose to bring a snack, do I have to bring plates, glasses, etc.?

Yes, in the space menu option you will need to bring plates, glasses, spoons, etc.

How does the store decoration work?

The space where children eat is always decorated, however, if you wish, you can bring balloons, congratulations screens or other types of decoration. We do not do any type of special/themed decoration.

Can I go early to decorate the space?

Entry to the space can be done 10 minutes before the party starts. Decoration can be done while children are playing.

Does Espaço Kids have insurance to prevent any accidents?

Yes. We have insurance for both children and other people inside the store. This is only triggered when accidents arise from the normal use of our equipment and infrastructures and will not be triggered when they result from misuse or non-compliance with the rules for each activity.

Is the Espaço kids equipment certified?

Yes. Our equipment complies with all safety rules. They are certified by ISQ.

How long do I have to book the party?

The ideal is to book 1 or 2 months before the desired date, as there may not be space for your party.

How much does it cost to reserve a party?

They are €30. The remaining amount is only paid at the end of the party. In case of withdrawal, you lose the right to the deposit.

Do you have monitors during the party?

Yes. We always have 1 or more Monitors to monitor and guide the children. But the birthday boy's parents can also be present.

What is the maximum and minimum number of children per party?

Maximum number of 25 children. There is no minimum number.

If I invite 15 children and only 10 show up, do I have to pay for 15?

No. Here at Espaço Kids, we only pay for children who show up. We have a minimum value of 10 children or equivalent value. The birthday boy doesn't pay.

What is the best day/time to visit Espaço Kids?

At the weekend, as we are always partying, visits are always more complicated, it's impossible to talk. The best thing is to schedule a day and time during the week that is in the interest of both parties.

I leave work late, can we visit Espaço Kids after hours?

Yes you can. Just schedule the day and time, this way it's easier to show the store and explain the essence of our parties.